



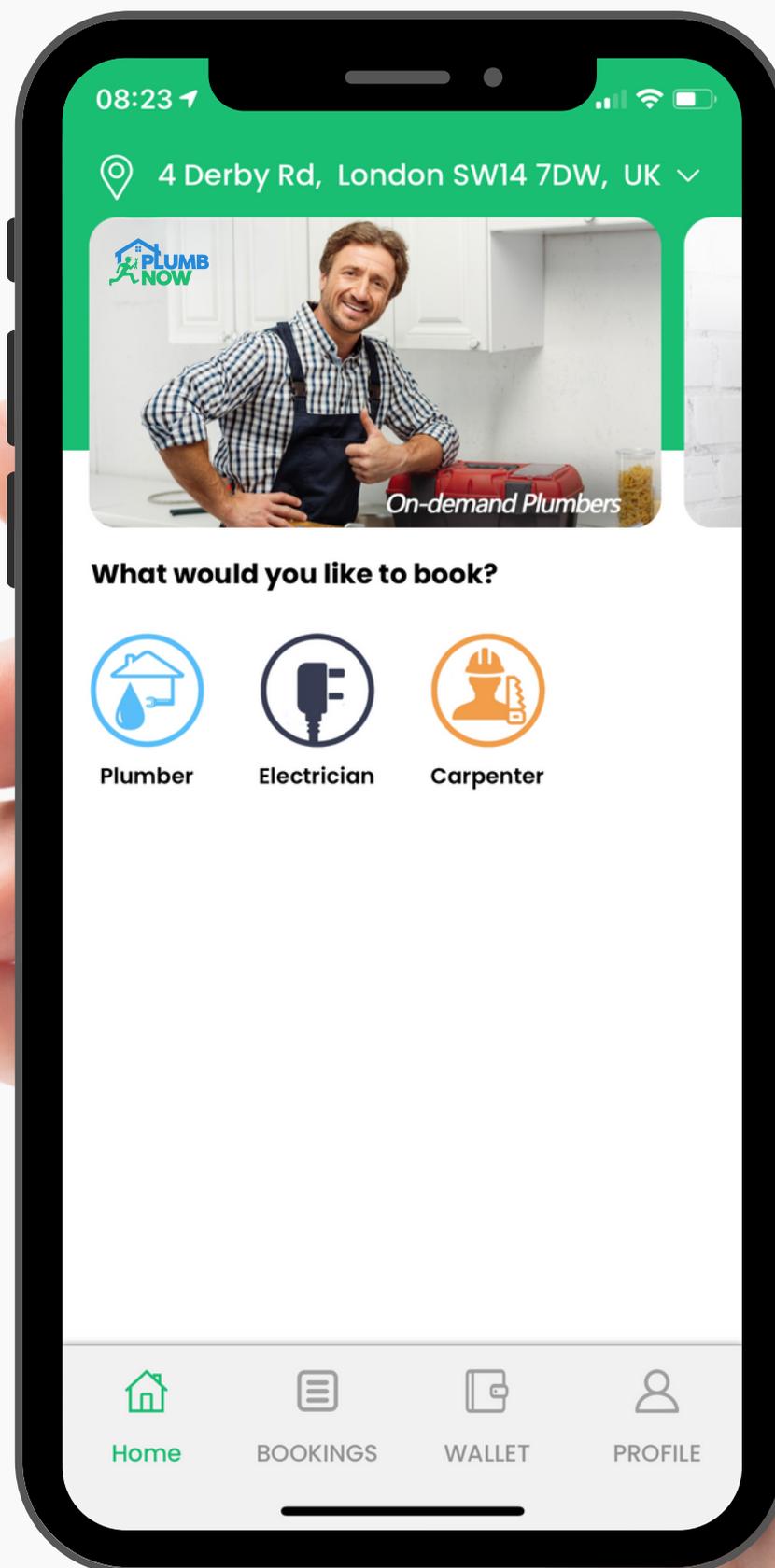
HOW TO BOOK

STEP ONE

Download the App,
register with your details
and login

Choose the service
category you require

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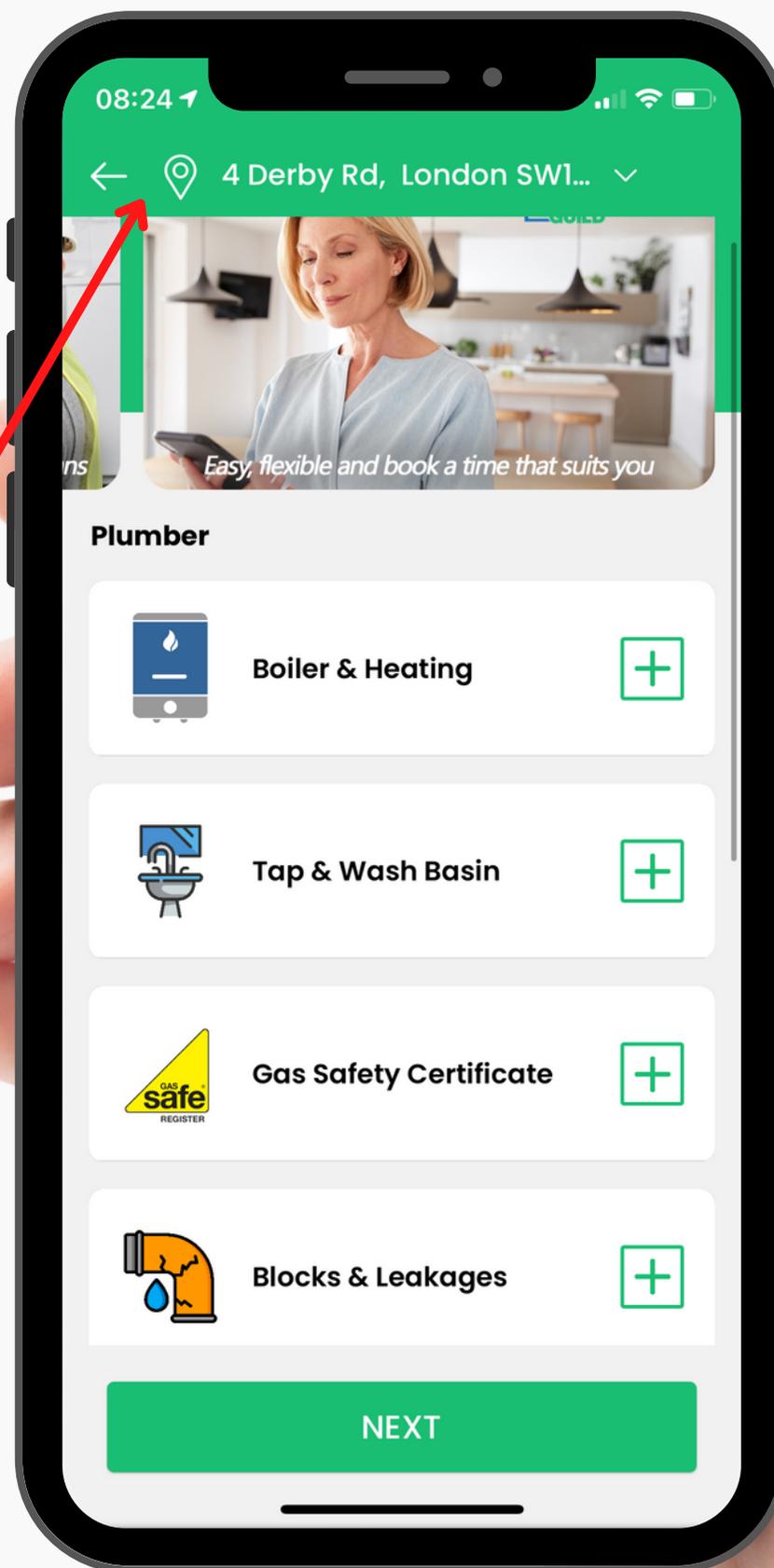


STEP TWO

Select the relevant service sub category

Ensure your job location address is correct by checking the location at the top of the screen

Tap the address if you need to view or change it



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STEP THREE

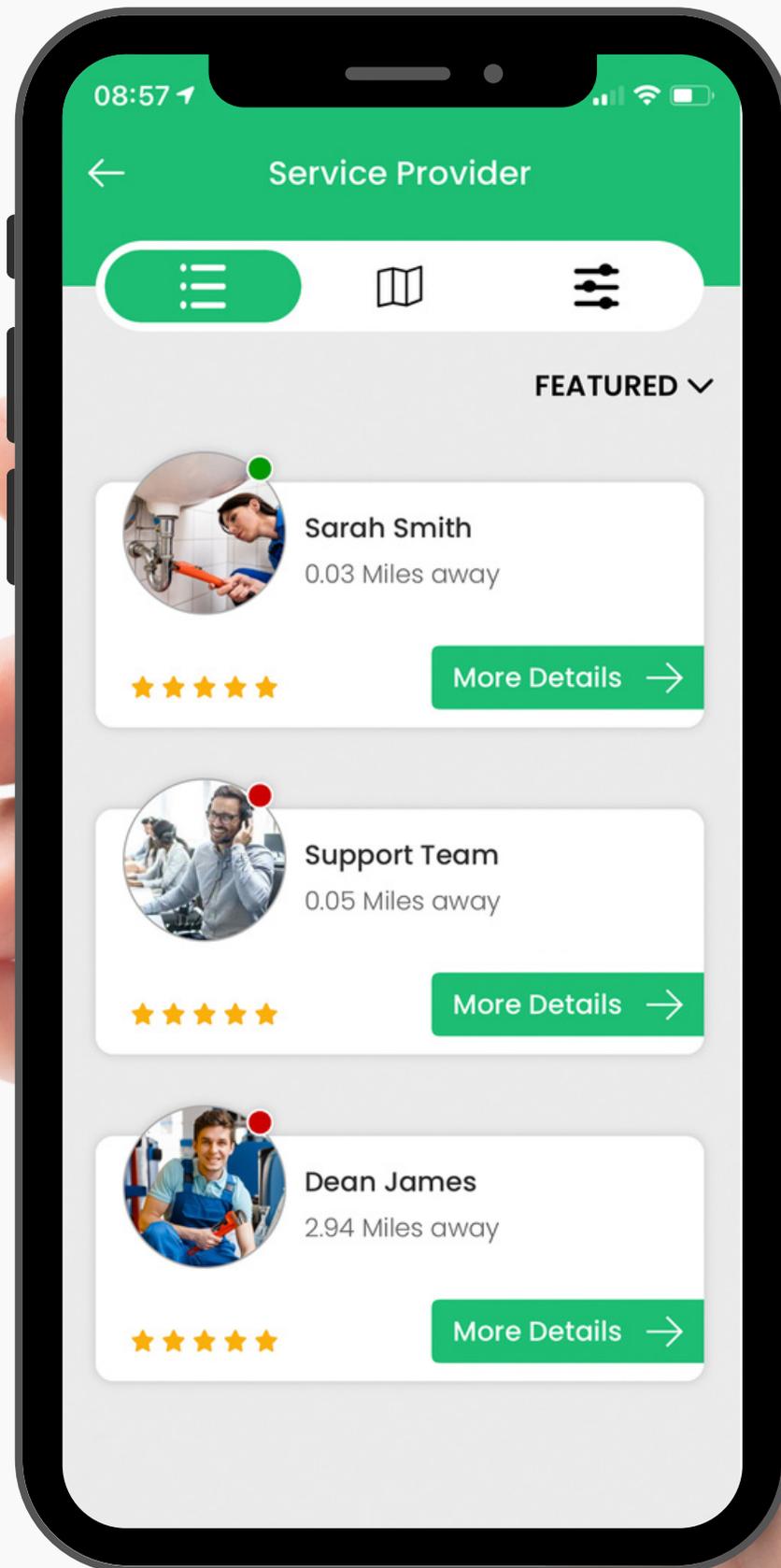
Choose a service provider

View who's available

Request service provider by clicking 'More Details'

Green circle = available on-demand
Red circle = available for later

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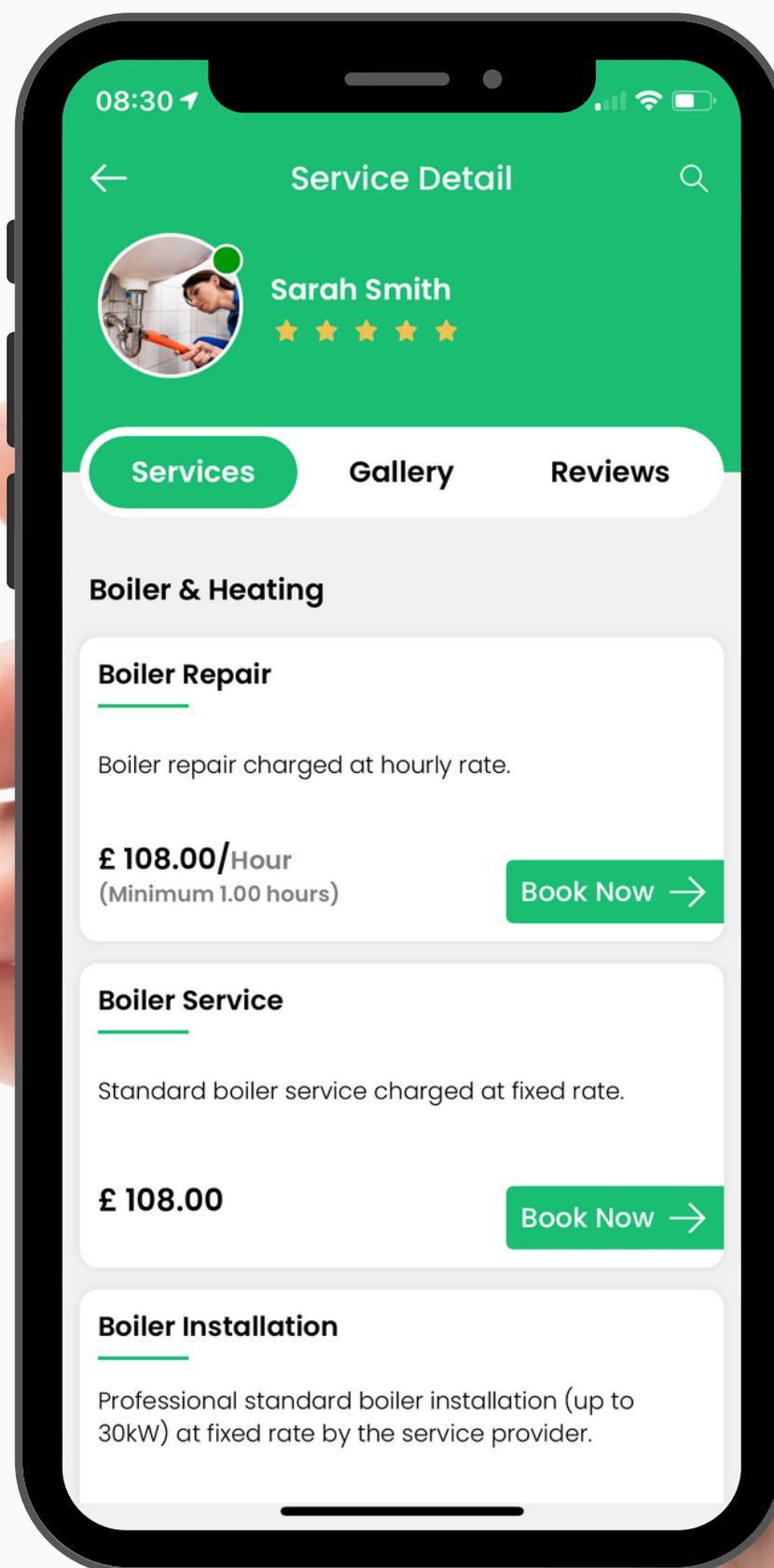
STEP FOUR

View rates, prices and reviews

Select the service you require by selecting 'Book Now'

If you wish to book at a later date, it's OK to proceed as you will be given the option to book now or later (See Step 6)

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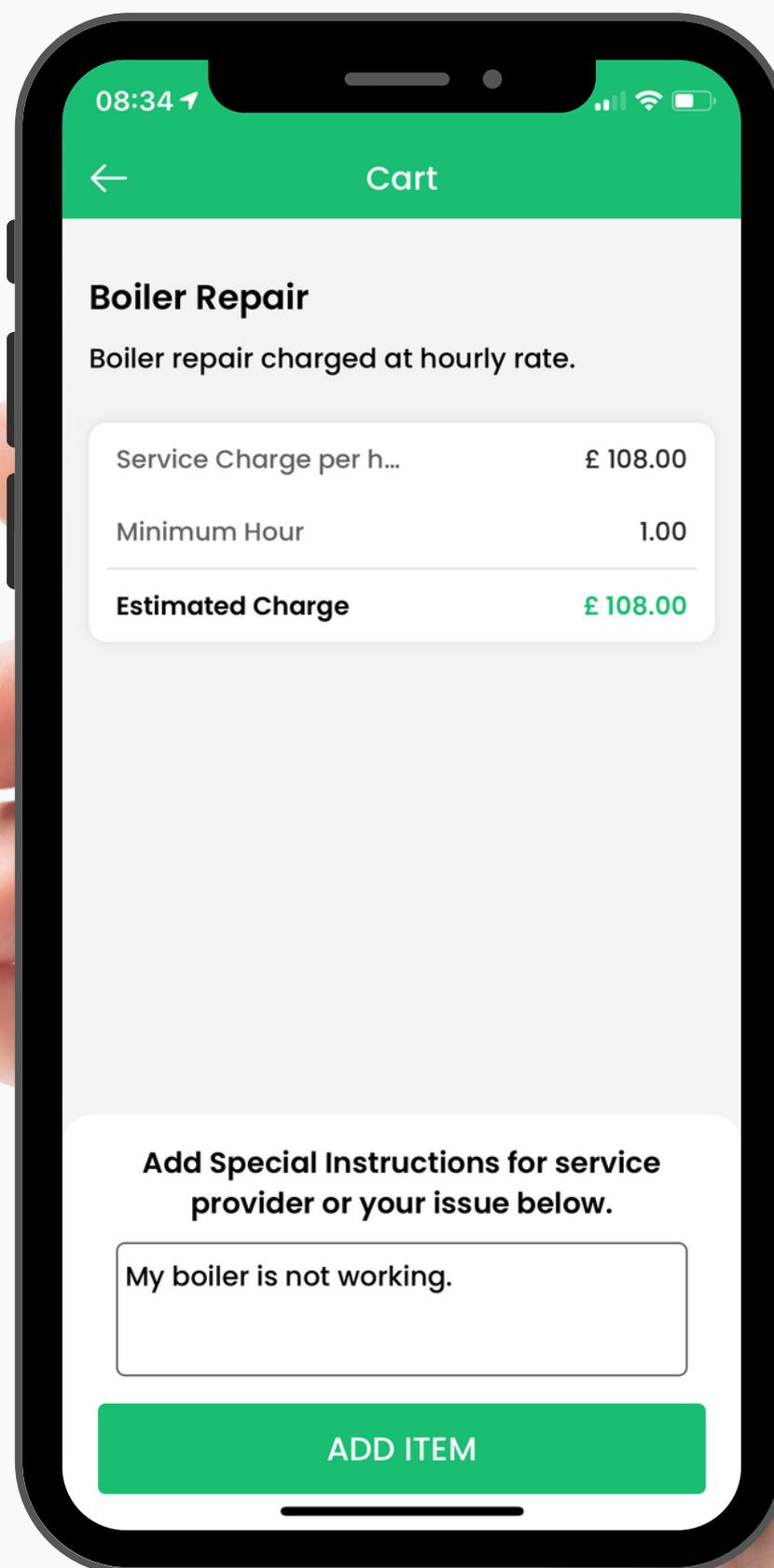
STEP FIVE

View job cost breakdown inside your cart

Enter instructions or explain your issue for the service provider

Then select 'Add Item' followed by 'Checkout'

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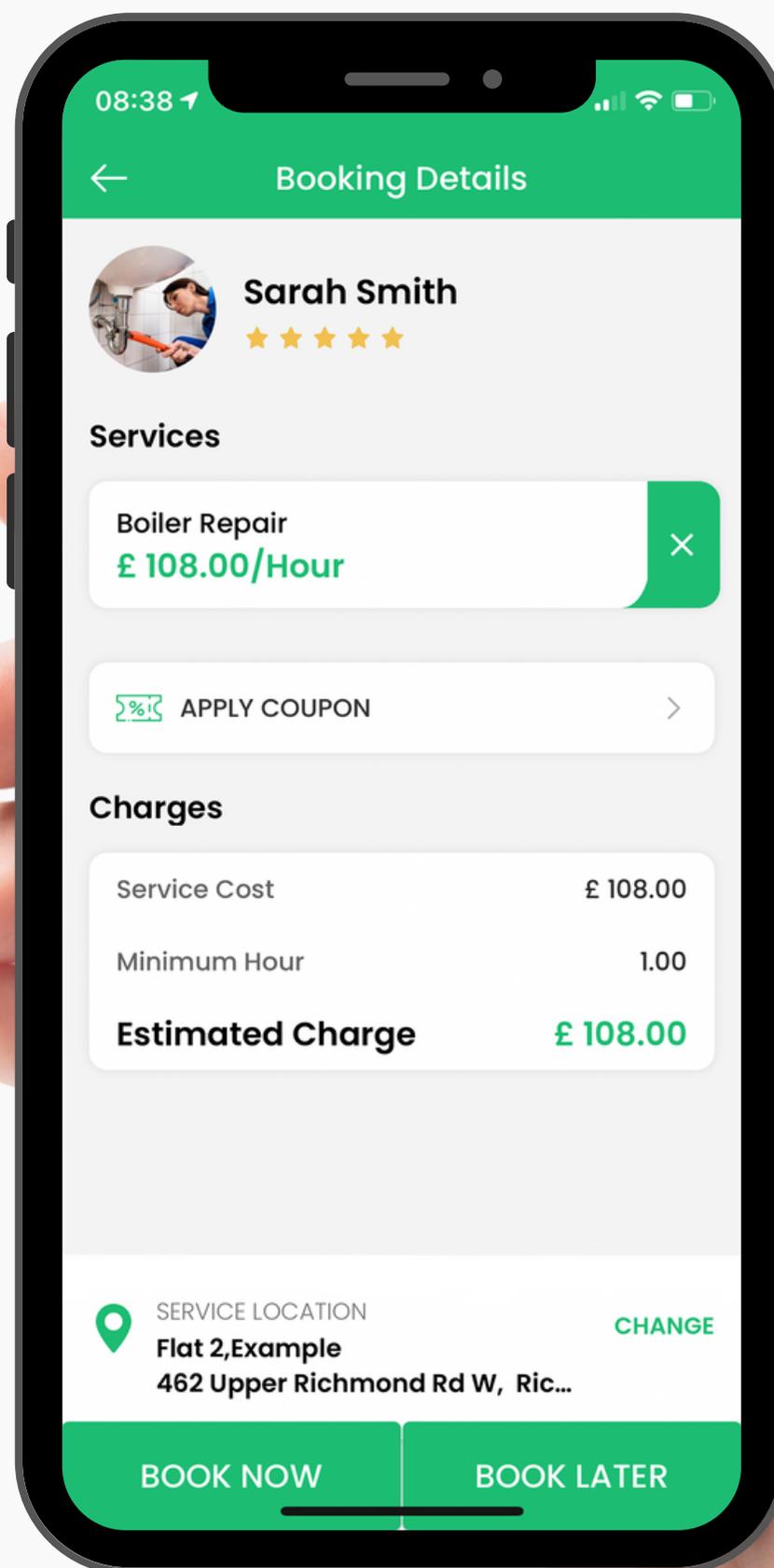


STEP SIX

View your booking details

Select 'Change' if you need to change your service location

Choose between an instant booking or a scheduled appointment



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STEP SEVEN

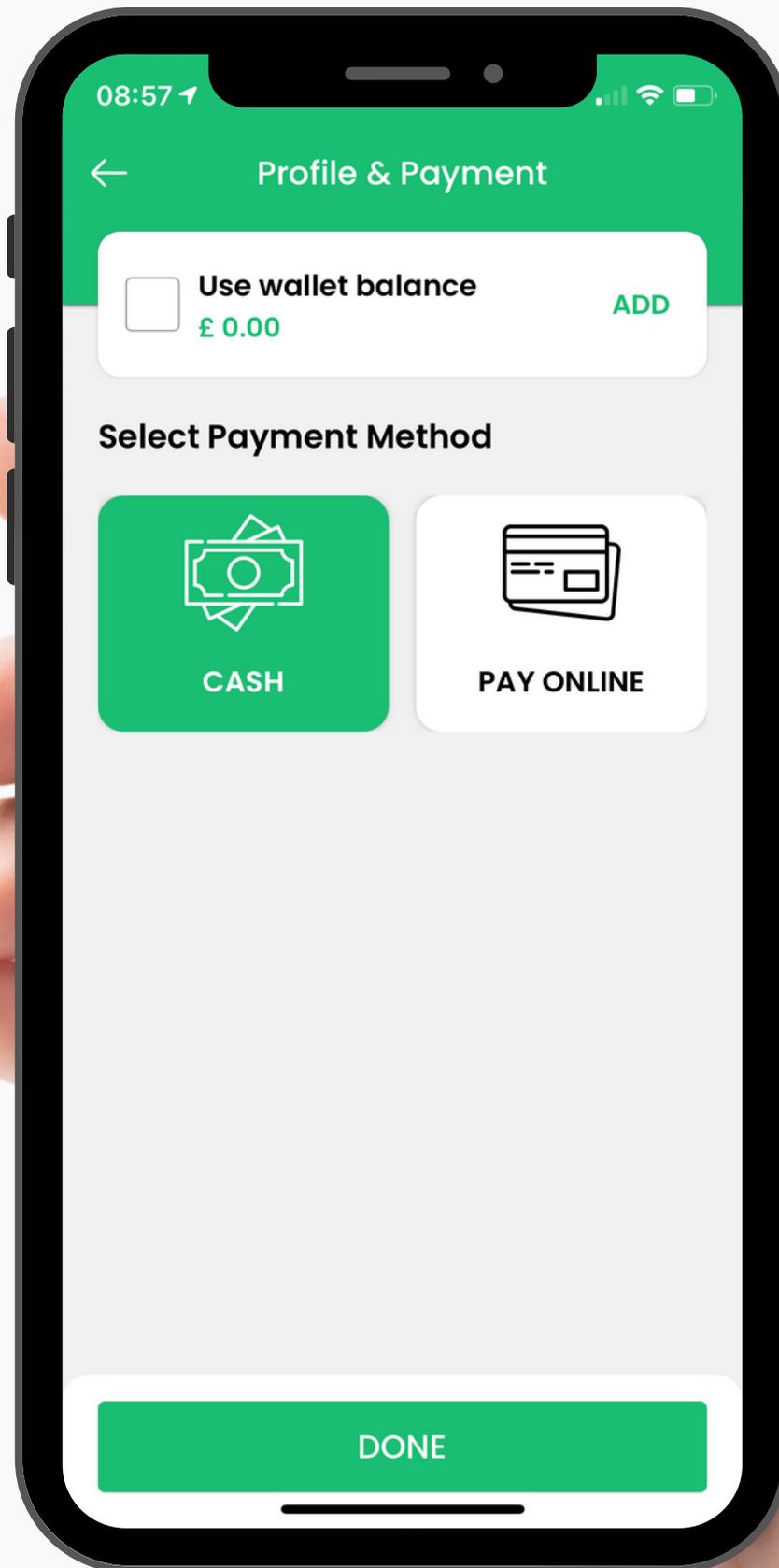
Choose your payment method

Select '**Pay Online**' to pay by credit/debit card

OR '**Cash**' to pay the service provider at your location once the job is completed

Please note: credit/debit card payments are only taken after job completion not beforehand

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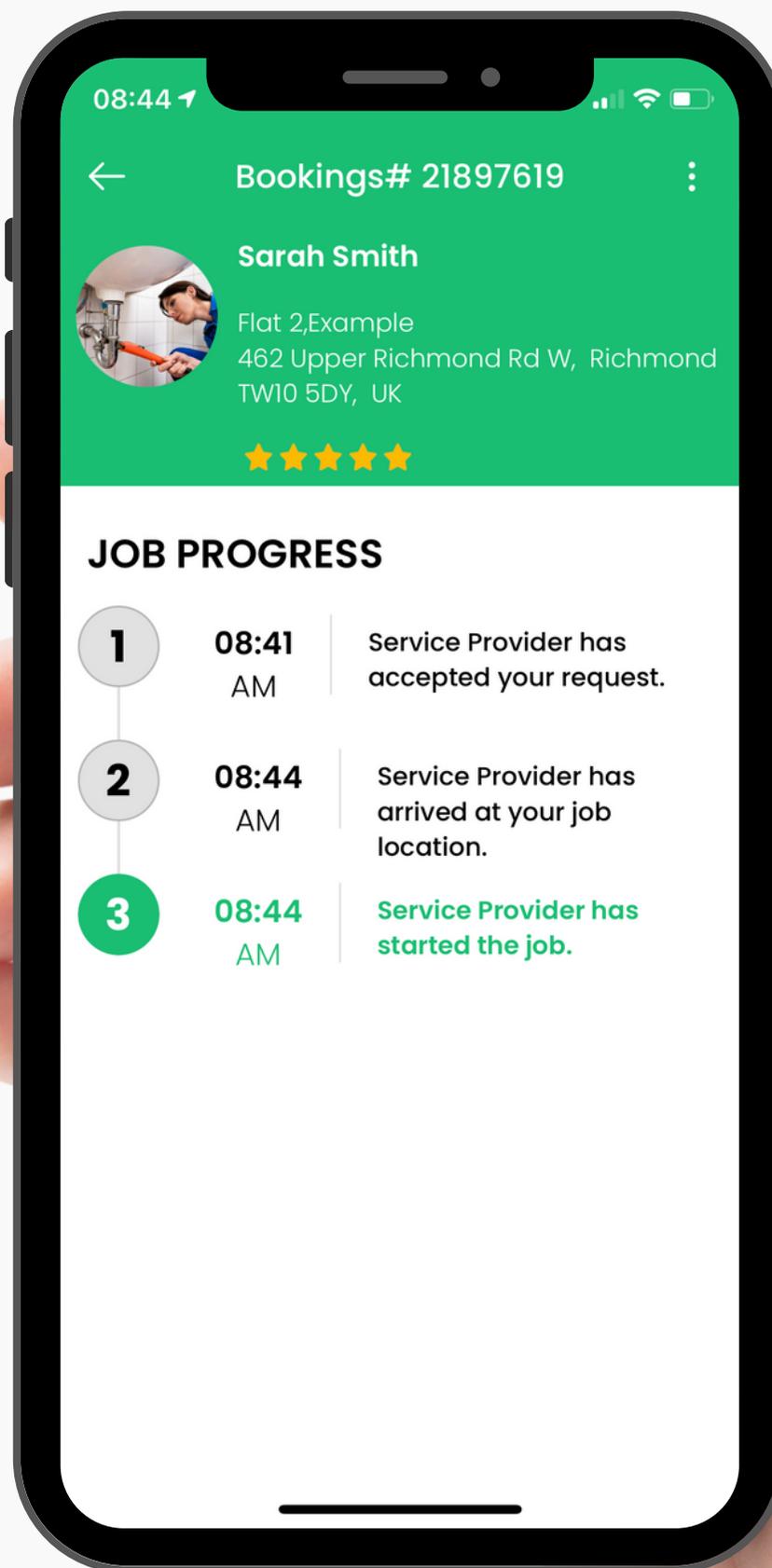
STEP EIGHT

Service providers can accept your booking within 90 seconds

You will get a notification when the provider has accepted your request

View the job progress on your booking screen

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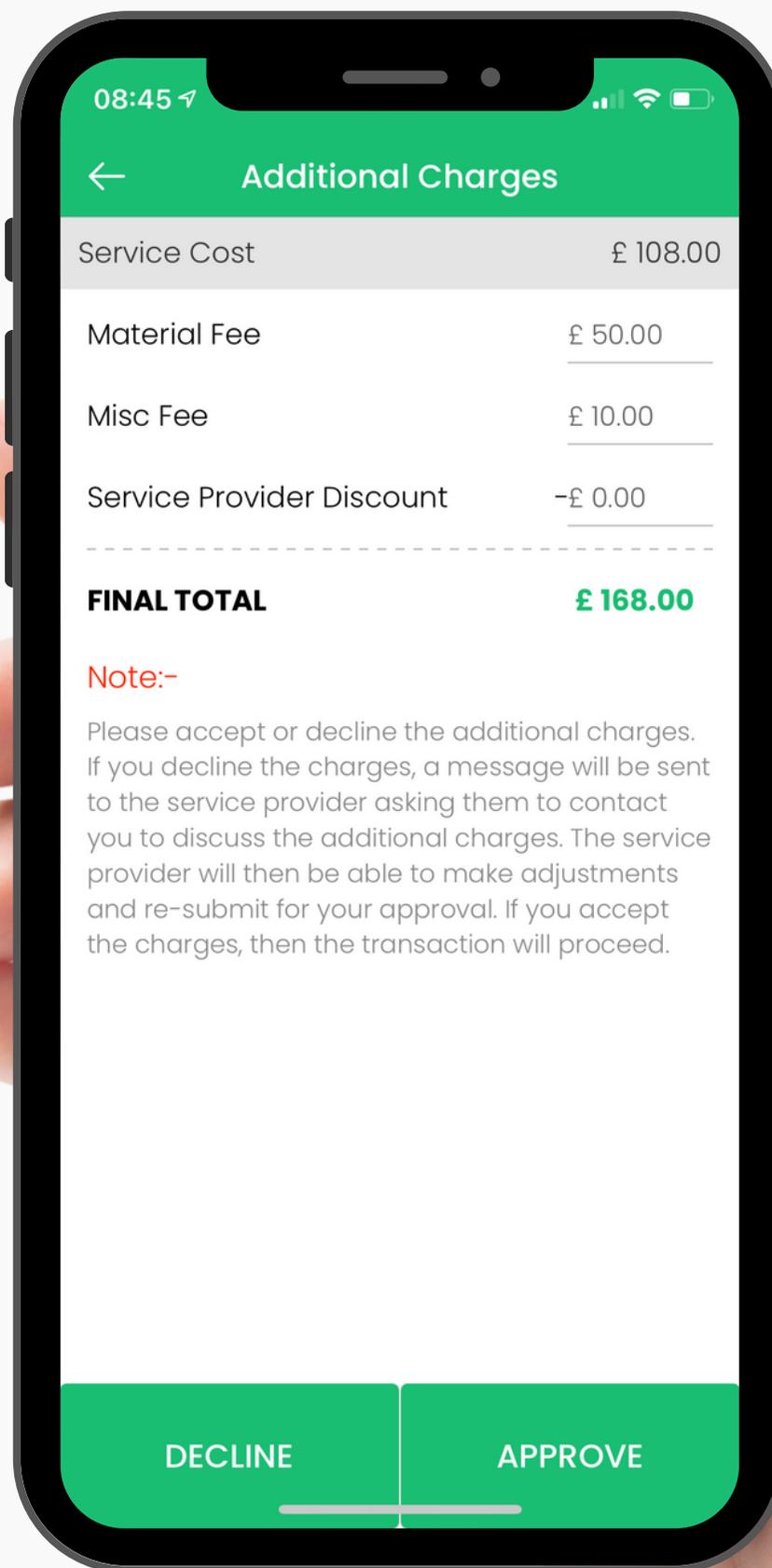
STEP NINE

Please note: This step will only appear if the service provider has included additional charges such as material fees after job completion

View your bill including any additional charges

Approve the total bill and the job is complete

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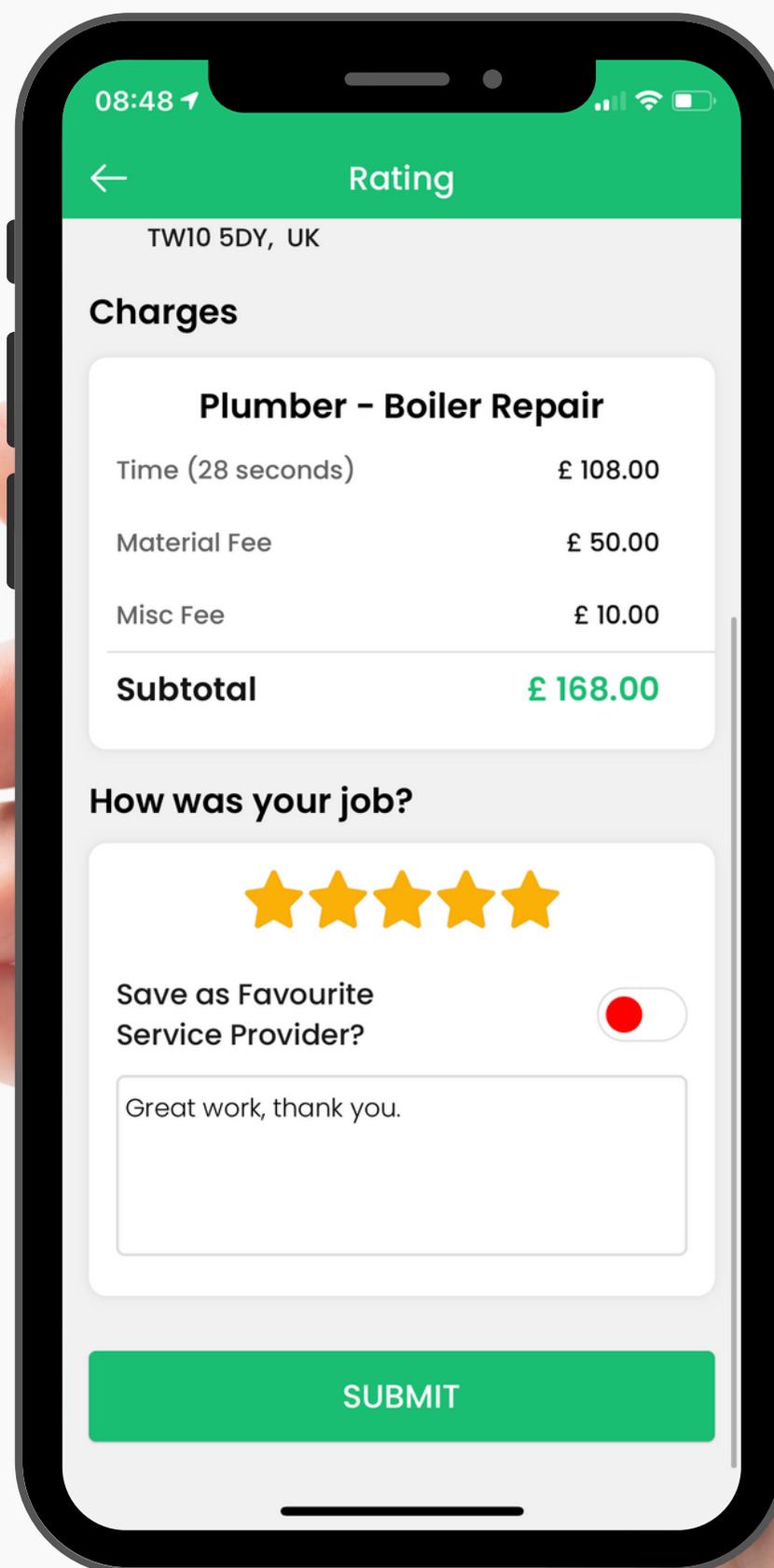
STEP TEN

The job is now complete

View your receipt

Leave a rating for your service provider

They will also be able to rate you as a customer



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