MAP VIEW

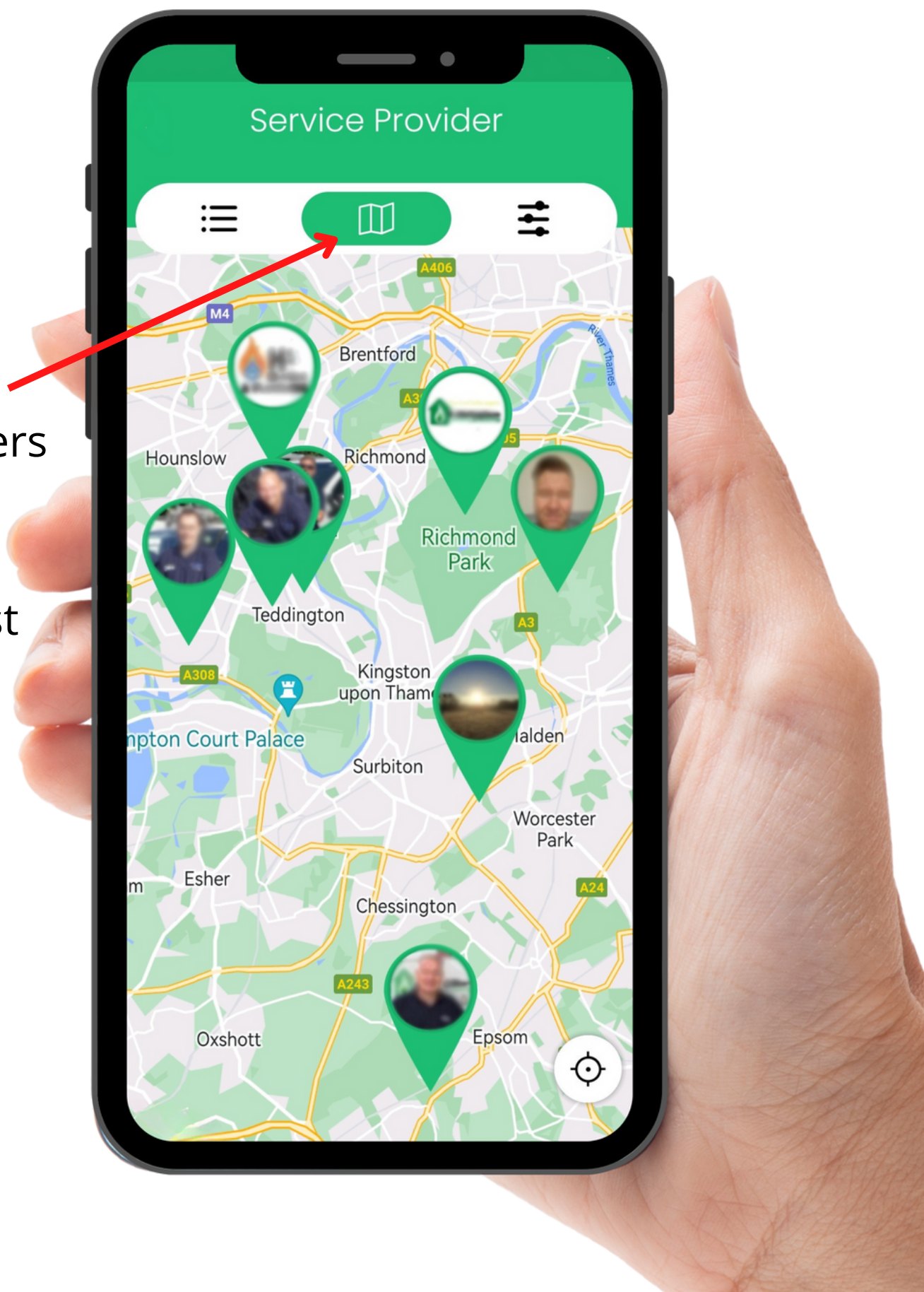**View service providers in the Map View**

Select the map icon and see which service providers are currently near you

Choose the provider most suitable for you and continue your booking

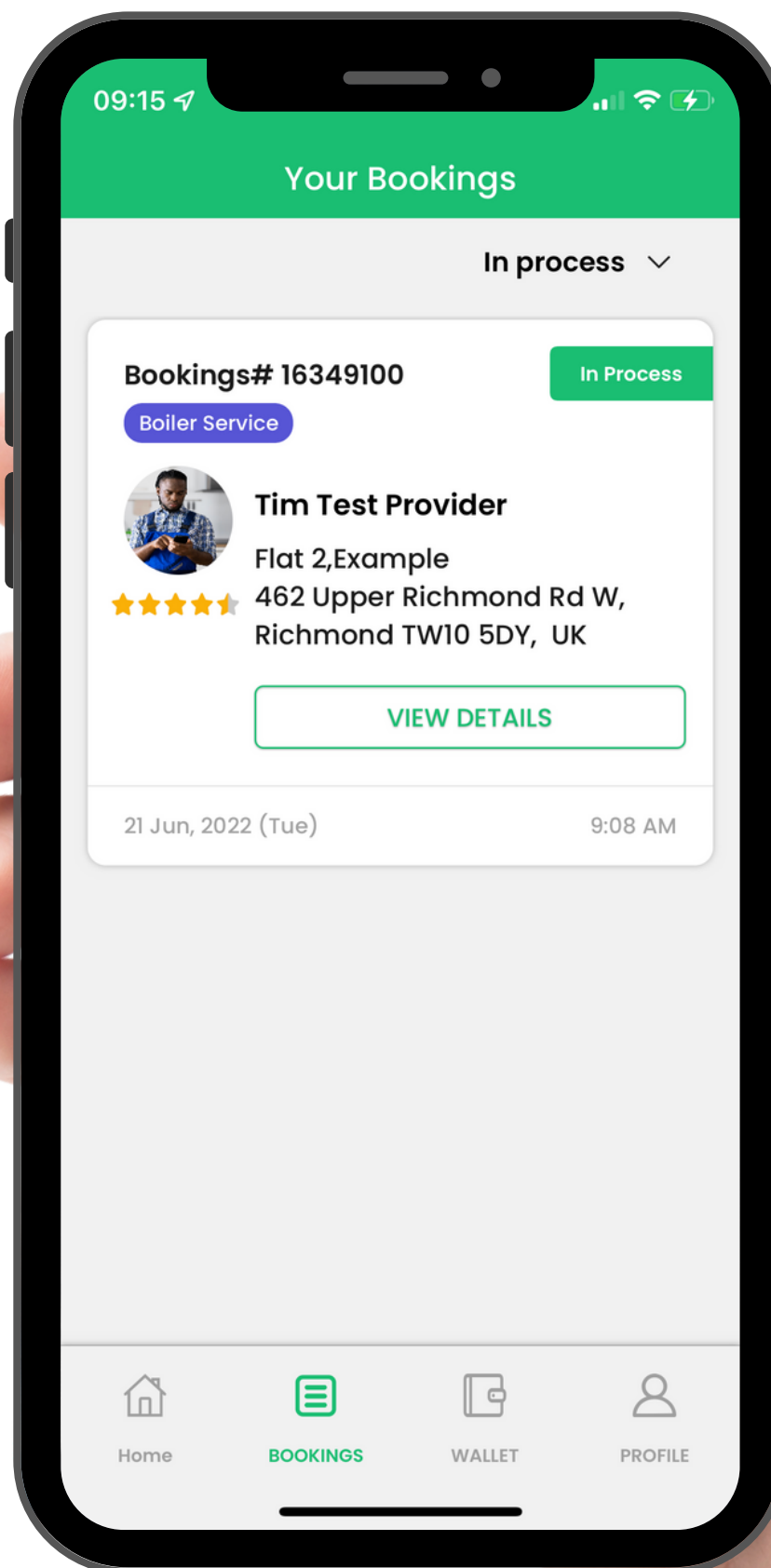DOWNLOAD NOW

App Store   Google Play

EXTRA FEATURES

You can access more features on the app via Bookings

Select 'Bookings' to view past and upcoming bookings or the job in progress

For jobs that are currently in process select 'View Details' to explore more options

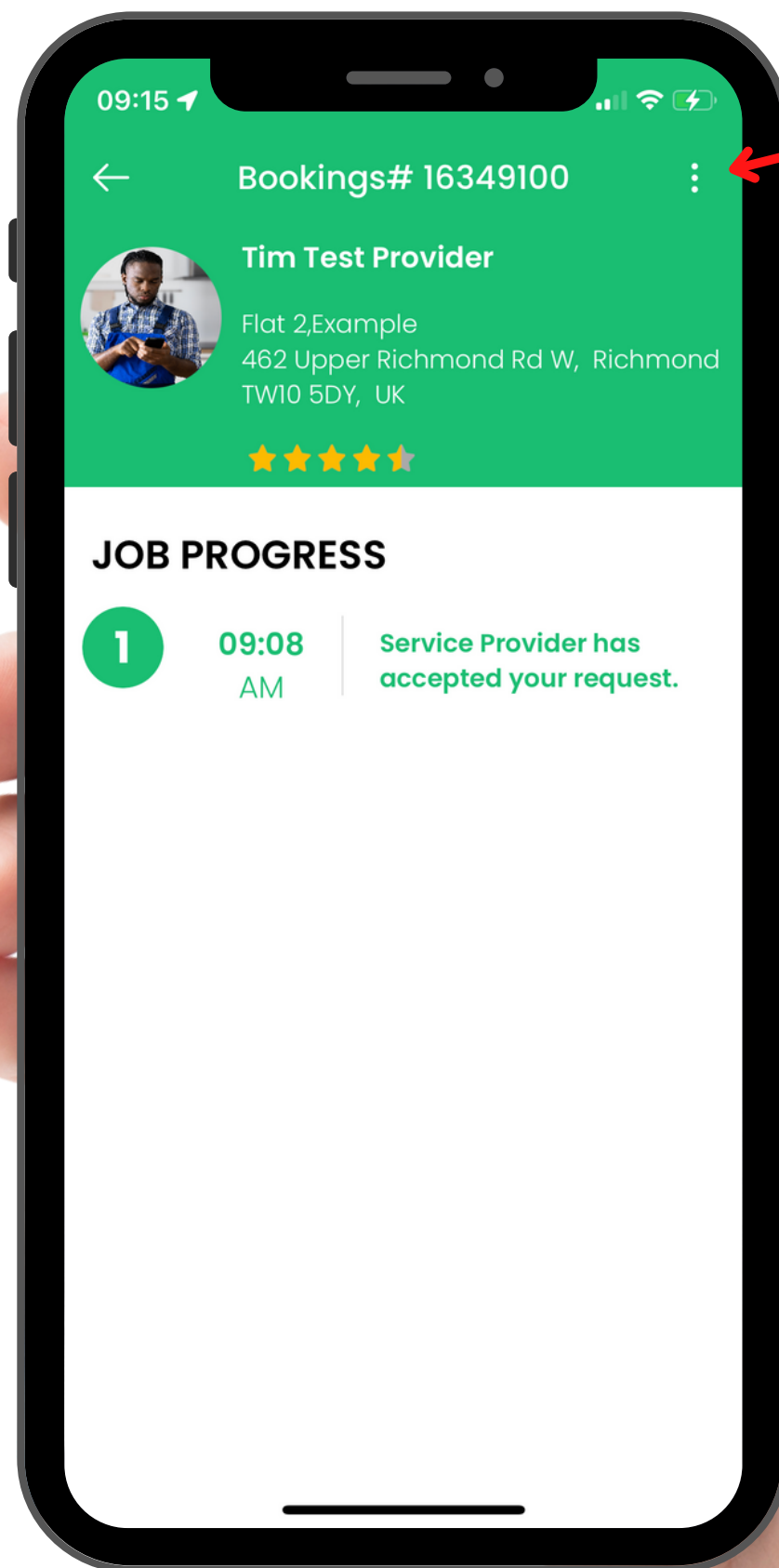**DOWNLOAD NOW**

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EXTRA FEATURES

Select the three dots at the top right corner to access extra features during a job in progress

From this area you can view your requested services, your booking, live track, call or chat to your Provider on route

PLUMB NOW
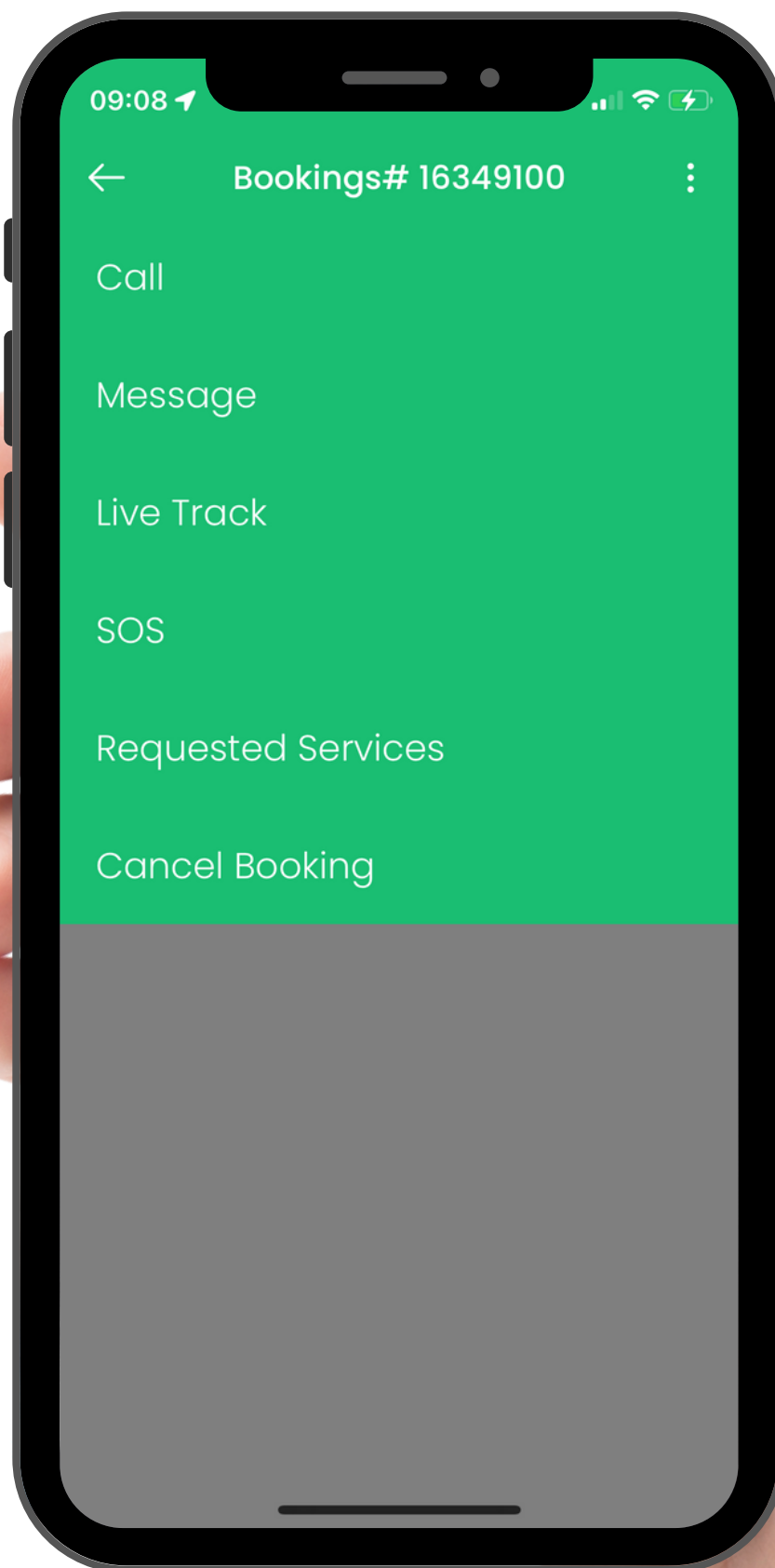
Bookings# 16349100

Tim Test Provider

Flat 2,Example
462 Upper Richmond Rd W, Richmond
TW10 5DY, UK

JOB PROGRESS

1 | **09:08 AM** | **Service Provider has accepted your request.**

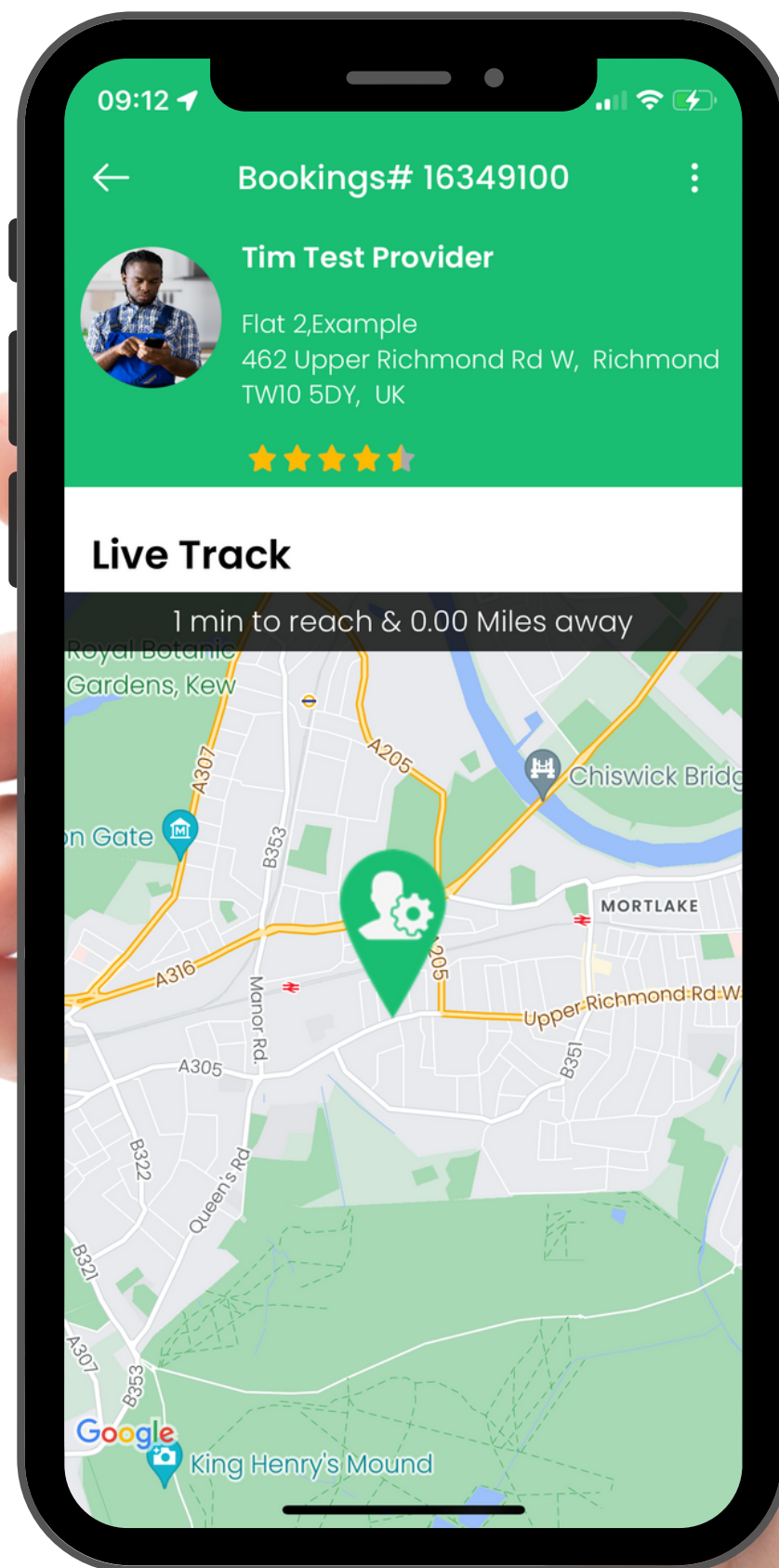DOWNLOAD NOW

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LIVE TRACKING

Use the Live Tracking feature to view the live location of the service provider you requested

The app will show you their distance and estimated time arrival to your location

On the map you will be able to view the route of your provider

DOWNLOAD NOW

App Store   Google Play

Bookings# 16349100

Tim Test Provider

Flat 2,Example
462 Upper Richmond Rd W, Richmond
TW10 5DY, UK

Live Track
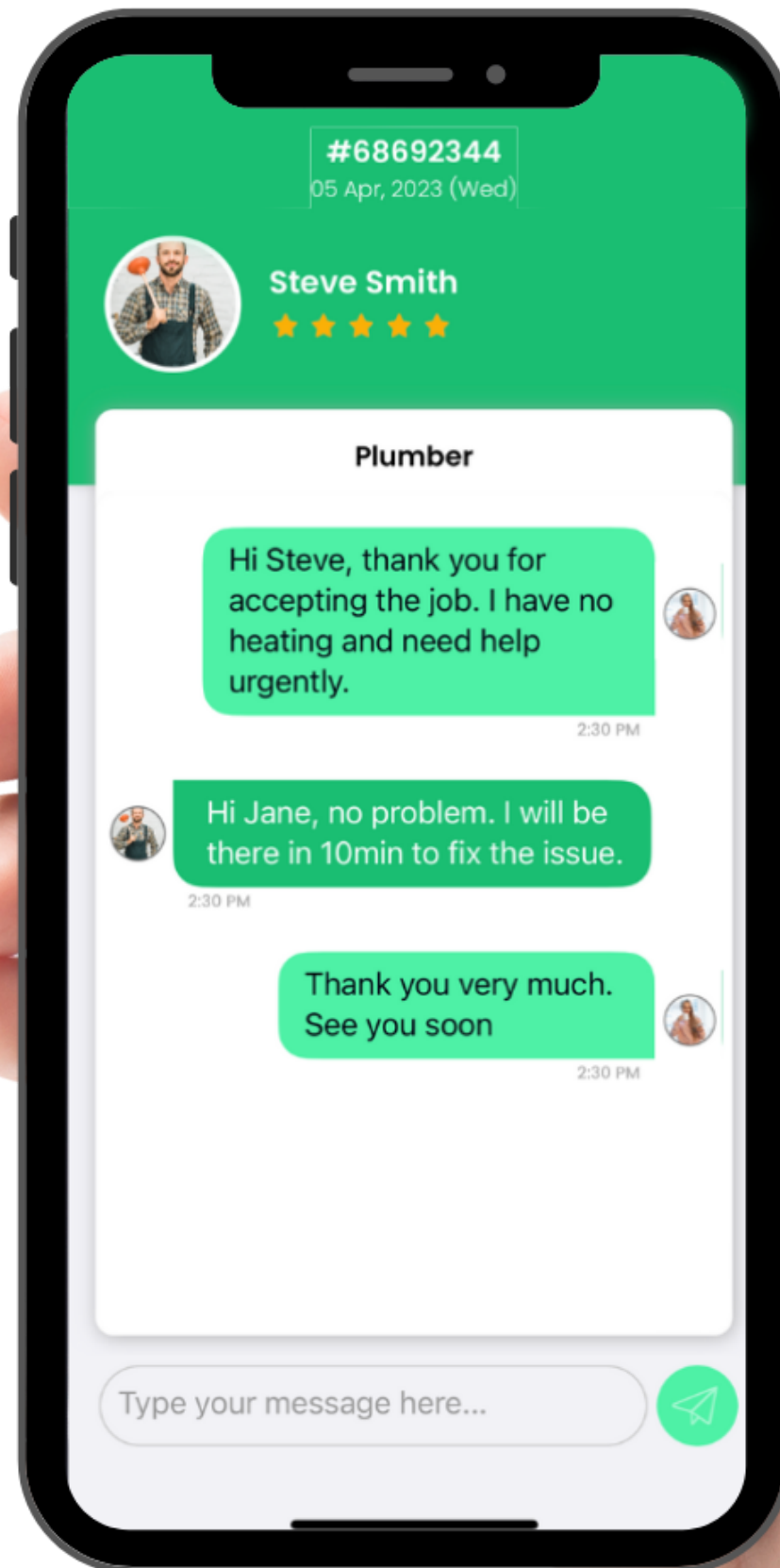
1 min to reach & 0.00 Miles away

LIVE CHAT

The Live Chat feature allows you to contact your provider before they arrive at your location

You can use it to further discuss your issue, ask question or stay in touch with your provider

You will receive a push notification if the service provider contacts you in the chat

DOWNLOAD NOW

App Store

Google Play

#68692344
05 Apr, 2023 (Wed)

Steve Smith
★ ★ ★ ★ ★

Plumber

Hi Steve, thank you for accepting the job. I have no heating and need help urgently.
2:30 PM

Hi Jane, no problem. I will be there in 10min to fix the issue.
2:30 PM

Thank you very much. See you soon
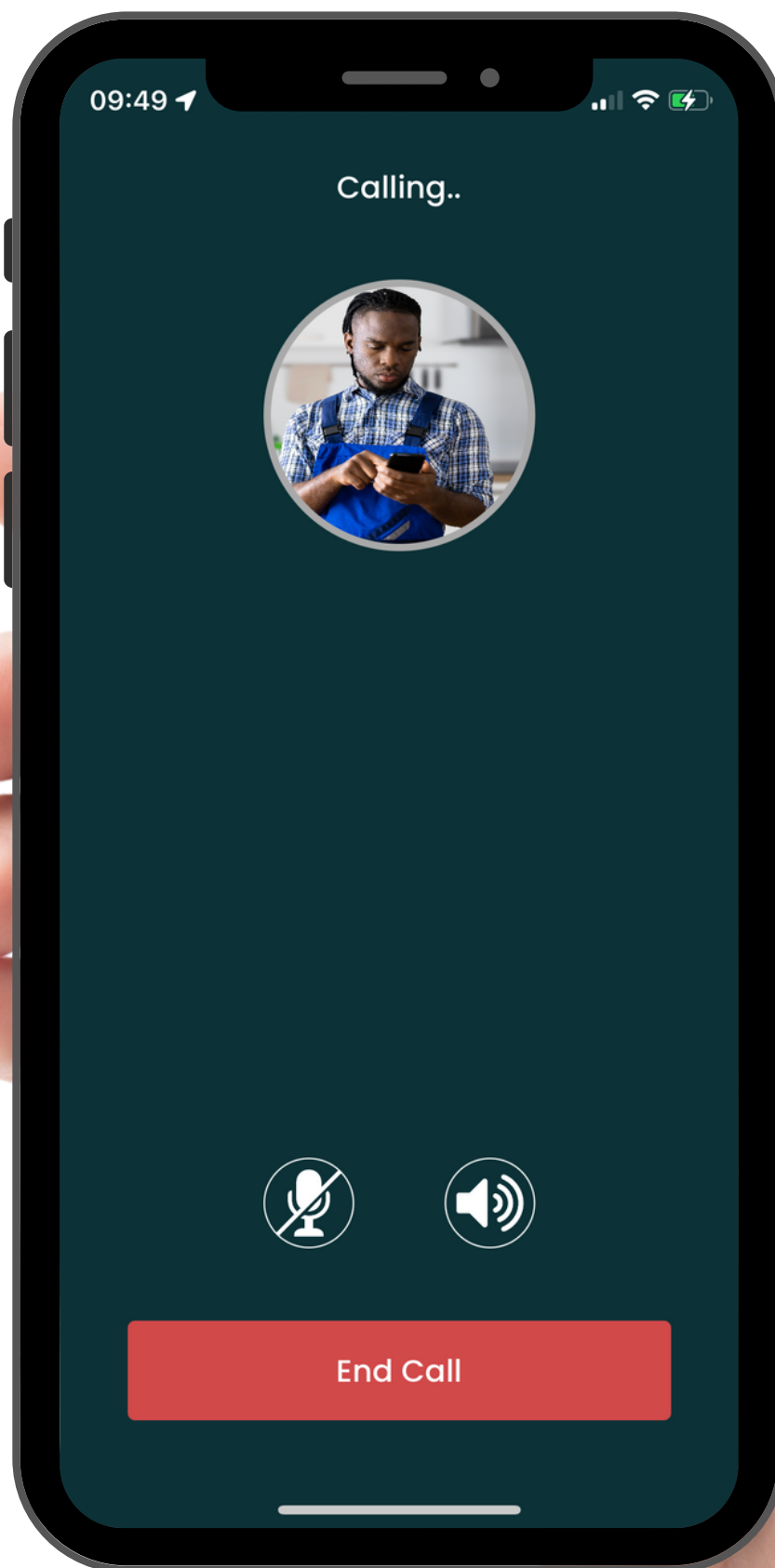2:30 PM

Type your message here...

CALL FUNCTION

Select the 'Call' option to call your provider directly

Unless they share their phone number with you, this is the only way you can call them directly

All voice calls are masked for privacy purposes

DOWNLOAD NOW

App Store Google Play
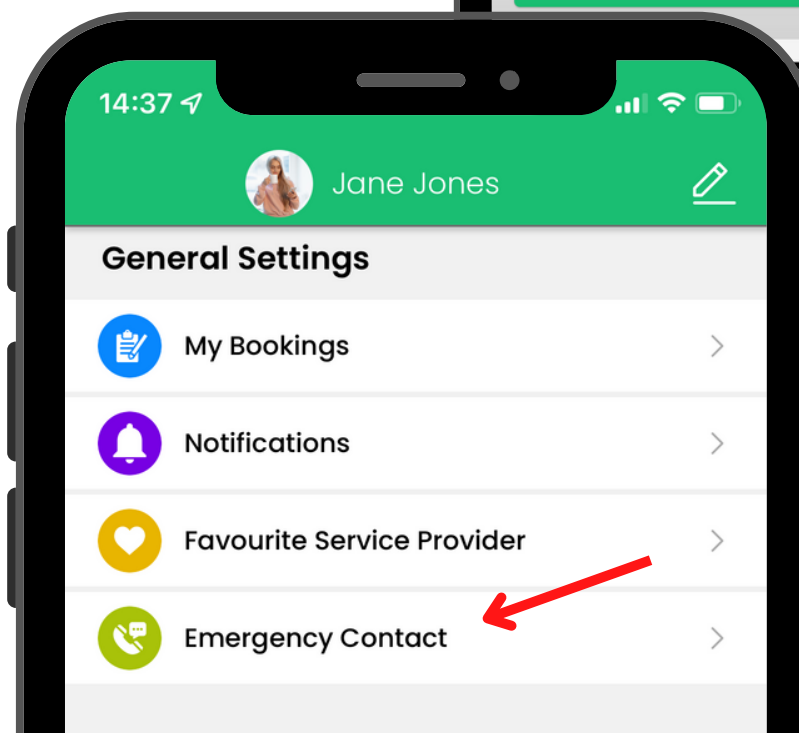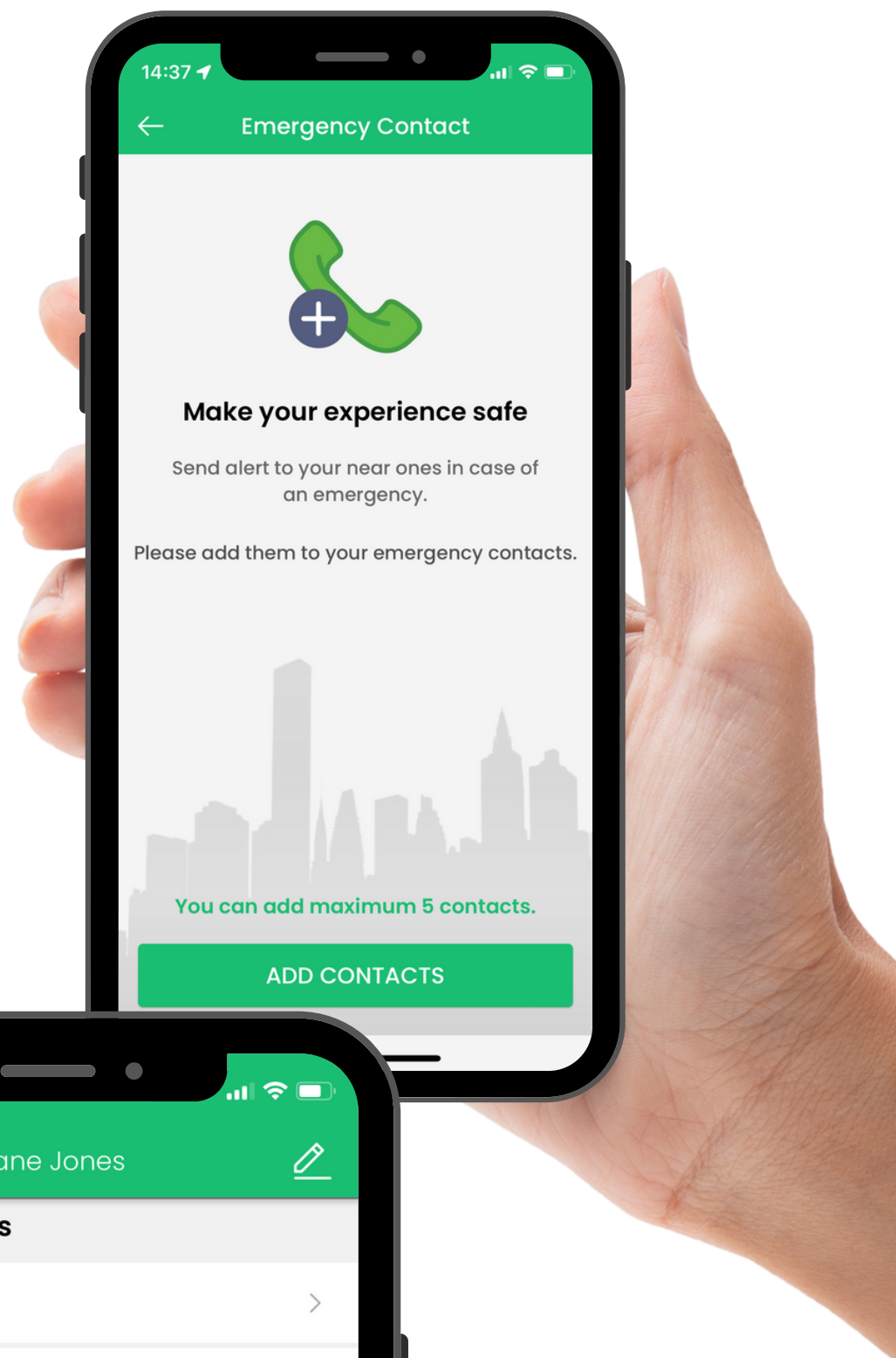
09:49

Calling..

End Call

EMERGENCY CONTACT

Select 'Profile' on your main dashboard

Under 'General Settings' you can add your emergency contact

You can add up to five contacts

DOWNLOAD NOW

App Store   Google Play

14:37

← Emergency Contact

Make your experience safe

Send alert to your near ones in case of an emergency.

Please add them to your emergency contacts.

You can add maximum 5 contacts.

ADD CONTACTS

14:37

Jane Jones

General Settings

My Bookings >

Notifications >

Favourite Service Provider >

Emergency Contact >

SOS BUTTON

PLUMB NOW

In the unlikely case of an emergency there is an SOS Button in the app

It gives you the option to call the police or send a message to your emergency contacts

They will get a SMS notification and will be able to see your location and job details

DOWNLOAD NOW

App Store   Google Play

09:49

← **Emergency Contact**

Use in case of Emergency

📞 Call Police Control Room >

✉️ Send message to your emergency contacts. >